Prime Minister Internship Scheme

Ministry of Corporate Affairs

Frequently Asked Questions (FAQs)- Candidates

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Candidate FAQs

1. General Information

1. What is the Prime Minister Internship Scheme (PMIS)?

The Prime Minister Internship Scheme is a Government of India initiative aimed at providing internship opportunities to youth in top companies of India. The program offers youth exposure to real-life business environments across sectors, helping them gain valuable skills and work experience, ultimately enhancing their employability. This scheme targets to offer one crore internships to youth over five years.

2. What is an internship? Why should I enrol myself in an internship program?

Internship is an arrangement between the intern and the company in which the company provides an opportunity to the intern to get training, gain experience and skills within the real-life environment of the business or organization. It helps in bridging the gap between academic learning and industry requirements, in turn, assisting enhancement of her/his employability.

3. Through the PM Internship Scheme, what kind of internships will I get?

Eligible candidates may get internship opportunities in different roles/functions across multiple sectors offered by Partner Companies/Organizations through the PMIS portal.

Internship opportunities may be available across different locations/regions in India, and candidates can browse and apply based on their preferences such as location (state, district), sector, functional role and qualifications.

The internships may be offered across sectors such as IT and Software Development, Banking and Financial Services, Oil, Gas & Energy, Metals & Mining, FMCG (Fast-Moving Consumer Goods), Telecom, Infrastructure & Construction, Retail & Consumer Durables, Cement & Building Materials, Automotive, Pharmaceutical, Aviation & Defence, Manufacturing & Industrial, Chemical, Media, Entertainment & Education, Agriculture and Allied, Consulting Services, Textile Manufacturing, Gems and Jewellery, Travel & Hospitality and Healthcare, etc.

The scheme is designed to support participation of youth from diverse backgrounds, and the portal shortlisting approach considers broader representation across the applicant base. This enables youth from both rural and urban areas, and students/candidates from different educational backgrounds, to explore internship opportunities with top companies through PMIS.

4. What kind of companies will I get to intern with?

Selected candidates will have the opportunity to intern with the top companies/organizations from across India. Interning with these industry-leading companies/organizations will allow you to gain valuable experience, acquire new

skills, and build important professional networks. Eligible partner company may provide such internship opportunities in its own company, or it may tie up with Companies/MSMEs in its forward and backward supply chain (e.g. Network Entities / Subsidiaries / Suppliers / Vendors etc.), or in other Companies/Institutions in its Group.

5. What is the duration of the internship?

Internships under the PM Internship Scheme will be for a duration of **either 6 months or 9 months**, depending on nature of internship, sector and company requirement. It is clarified that internship duration for the existing interns of the earlier pilot rounds will remain **12 months**.

6. Will I be sitting in a classroom during my internship?

At least half of the internship period must be spent in the actual working experience/ job environment, and not in the classroom. While a certain part of the internship may include relevant training, a significant duration (at least half) will focus on real-world experience in professional setups.

7. Will I get a job after my internship?

The PM Internship Scheme provides a valuable opportunity to learn and enhance your skills by working with Partner Companies/Organizations. While the scheme does not guarantee a job upon completion, the knowledge, practical experience, and professional networks you develop during the internship will significantly enhance your career prospects.

2. Eligibility Criteria

1. Can I apply for the PM Internship Scheme?

To apply for the PM Internship Scheme, you must meet the following criteria:

- You must be an Indian citizen.
- You must be aged between **18-25 years** (as on the date of submission of application).
- You must not be employed full-time.
- You must not be engaged in full-time education. However, candidates enrolled in **online or distance learning programmes** are eligible, and candidates enrolled in the **final year of full-time graduation or post-graduation** are also eligible to apply.
- You must have passed High School/Secondary School, Higher Secondary School, possess a certificate from an ITI, hold a diploma from a Polytechnic Institute, or be an graduate (e.g., BA, B.Sc., B.Com, BCA, BBA, B.Pharma,

B.E./B.Tech etc.) or a postgraduate (e.g., MA, M.Sc., M.Com, MCA, M.Tech etc.) as per the scheme guidelines.

- You may also check your eligibility through the PMIS portal *(www.pminternship.mca.gov.in)* or through the PMIS mobile application

2. Can Foreign Nationals apply for the PM Internship Scheme?

No, Foreign Nationals are not eligible to apply for the PM Internship Scheme.

3. Can I apply for an internship opportunity if I am enrolled in an online/distance/ correspondence course?

Yes. Candidates enrolled in online/distance/correspondence learning programmes are eligible to apply.

4. Is there any provision for reservation to promote diversity and inclusion?

While the PM Internship Scheme does not have formal reservation provisions, the portal is designed to promote diversity and social inclusion. The algorithm ensures fair representation of all segments of the population, including SCs, STs, OBCs, and PwDs.

The shortlisting process emphasizes diversity and inclusion, allowing companies to select candidates based on their own criteria, while the portal ensures that candidates from diverse backgrounds are considered for internships. This approach helps promote social inclusivity in the program.

5. I am ineligible to apply because of my age. Can you please relax the age criteria?

As of now, the age criteria for the Prime Minister Internship Scheme are **18-25 years** (as on the date of submission of application). If there is any relaxation in the age criteria in the future, the same will be communicated to all stakeholders.

3. Ineligibility Conditions

1. Who is not eligible for the PM Internship scheme?

You are **not eligible** to apply for the PM Internship Scheme if:

- You are below **18 years** or above **25 years** of age (as on the date of submission of application).
- You are currently engaged in full-time employment.
- You are currently engaged in full-time education (except those enrolled in online/distance learning programmes and those in the final year of full-time graduation or post-graduation, as permitted).
- You have graduated or post graduated from specific institutions like IITs, IIMs, National Law Universities, IISER, NIDs, IIITs, and IISc.

- You hold qualifications such as **CA, CMA, CS, MBBS, BDS, MD, MS, MBA (or equivalent), MPhil or PhD**.
- You are undergoing any skill, apprenticeship, internship, or training programme under a Central or State Government scheme.
- You have completed apprenticeship or training under **NATS** or **NAPS** at any point.
- The income of any of your family members (self, parents, or spouse) exceeds **₹12 lakh in the preceding financial year**, as on the date of submission of application.
- Any member of your family (self, parents, or spouse) is a permanent/regular government employee (excluding contractual employees). "Government" includes Central and State Governments, Union Territory administrations, Central and State PSUs, statutory organizations, and local bodies etc.

2. Will having a master's degree help me while applying for the PM Internship Scheme?

Candidates with eligible post-graduate degrees such as **MA, M.Sc., M.Com, MCA, M.Tech etc.** may apply, subject to meeting the other eligibility conditions. However, candidates having qualifications such as **MBA (or equivalent), MPhil or PhD** cannot apply for an internship opportunity under the PM Internship Scheme.

4. Other Questions

1. How will the Ministry recognize interns for their performance?

Interns may be recognized by the respective company as per its policies, based on their performance.

2. How would my queries or complaints be resolved?

Complaints/Grievances: You can raise and track complaints through the "Complaints" section on the PMIS portal. This section allows you to report issues, submit supporting information (if any), and monitor progress until final resolution.
How to raise a complaint:

1) Open the Complaints section: From the left-side menu, click "Complaints". The Complaints page will display a summary of complaint statuses at the top.
2) File a new complaint: Click the option to "File a Complaint" / "Raise a new issue".
3) Enter complaint details (mandatory fields)
    a. Main Category: Select the nature of the issue:
        i. DBT Related
        ii. Internship Related

iii. Portal Related

b. Subcategory (mandatory): Select the relevant option.
c. Sub-subcategory (mandatory): Select the relevant option.
d. Description (mandatory): Clearly describe the issue with key details (what happened, when it happened, and any relevant reference information).

4) Upload supporting documents. Providing supporting evidence helps in quicker and more accurate resolution.
5) Submit the complaint: Click "Submit Complaint". After submission, track progress using the status tiles available on the Complaints page.

Queries/General Help: For general queries and guidance, candidates may:

- Refer to the Candidate User Manuals and Guidance Videos available on the PMIS portal.
- Use the chatbot available on the PMIS portal for quick assistance.
- Refer to the Dos and Don'ts/instructions available on the portal.
- Contact the multilingual Helpline call centre at 1800-11-6090 for additional support.

3. Is there a guarantee of employment after completing the internship?

No, the PMIS does not guarantee employment after completing the internship. However, companies may choose to offer employment to interns who demonstrate exceptional performance during their tenure. It is important to note that an internship offer does not create any contractual or legal employer-employee relationship between the Ministry, the company and the intern, and the internship should not be construed as an offer or promise of future employment by either the company or the Ministry.

5. Financial Assistance

1. Will I get financial assistance for doing my internship?

Yes. After joining the internship, each intern will receive **monthly assistance of ₹9,000** for the entire duration of the internship. In addition, some Partner Companies may offer extra financial or non-financial benefits (if any). These benefits are displayed on the portal/mobile app as icons on the internship opportunity tiles on the main/home page and are also listed in the detailed internship description under the "Additional Benefits" section (and may also be reiterated in the offer details shared by the company)

Of this amount:

- **Company share: ₹900 per month** (10%) paid by the Partner Company (from CSR funds or own funds). This may be linked to attendance and adherence to company policies.
- **Government share:** Up to **₹8,100 per month paid** via DBT to the intern's Aadhaar-seeded bank account after the company uploads payment details on the portal. The Government amount is pro-rated based on the company's payment.

One-time incidental support: A one-time incidental grant of ₹6,000 is provided by the Government via DBT in two instalments of ₹3,000 each.

- 1st instalment: initiated after joining is verified on the portal.
- 2nd instalment: after completion of 90 days as active intern (Including sabbatical period if rejoined), minimum 2 monthly allowance payment done & uploaded by the company and at the time of payment status must be "Joining verified by HR".

The government will provide each Intern with the Life and Personal Accidental Insurances offering coverage and benefits equivalent to those under of Pradhan Mantri Jeevan Jyoti Bima Yojana (PMJJBY) and Pradhan Mantri Suraksha Bima Yojana (PMSBY).

2. How can I apply for insurance?

Interns need not apply for insurance separately. The Ministry of Corporate Affairs (MCA) will automatically provide Life and Accidental insurance coverage through a Group Insurance arrangement for all eligible interns under the Scheme.

3. What is the eligibility of interns to receive initial DBT and the monthly internship allowance?

Only those interns who have **joined the internship**, whose joining is **verified by HR**, and who have an **Aadhaar seeded bank account** are eligible to receive the **incidental grant (DBT)** and the **monthly assistance**.

Also, as per the rolling mechanism:

- If your status is "**Joining verified by HR**" during the month, you are eligible to receive the **monthly allowance from the company**, and the Government share is released after the company uploads payment.
- If your status is **Dropout**, **Terminated**, or **On Sabbatical**, you are **ineligible for that month**.

4. Will I get travel allowances or other support during the duration of the internship?

Partner Companies may consider providing additional financial assistance or any other facilities such as transportation support, meal benefits etc. as per their discretion. The internships that you opt for may or may not have any other benefits attached to them.

5. Will the insurance cover continue after the internship?

The Ministry of Corporate Affairs (MCA) provides Life and Accidental insurance coverage through a Group Insurance arrangement only for the duration of the internship. After the internship ends, the Scheme-linked insurance coverage will cease. For any continuation of coverage beyond the internship period, interns may refer to the applicable policy terms and consult the insurer or bank channel directly.

6. Will I receive financial assistance during the sabbatical (break) period?

No. Financial assistance will not be provided during the sabbatical (break) period.

7. Will I get any financial assistance to purchase clothes for my internship?

No specific financial assistance shall be provided for the purchase of clothes. However, the Government provides a **one-time incidental grant of ₹6,000** (in two tranches of ₹3,000) through DBT after joining and after completion of 3 months of internship.

8. What is an Aadhaar seeded bank account?

An Aadhaar seeded bank account is a bank account in which your Aadhaar number is linked (seeded) with the account. Aadhaar seeding is necessary to receive scheme benefits such as Direct Benefit Transfers (DBT), including the monthly assistance and other eligible payments under PMIS. You can refer to the Aadhaar seeding process document here: *https://dbtbharat.gov.in/data/aadhaar-uidai/Aadhaar-seeding-process.pdf*

How to check Aadhaar seeding status (on PMIS portal):

- Go to "My Profile" and click "Check Aadhaar Seeding Status".
- The portal will display your current Aadhaar seeding status with your bank account.

How to complete Aadhaar seeding via the PMIS portal (redirect to NPCI):

1) Go to "My Profile" and click "Click here for Aadhaar Seeding".
2) You will be redirected to the NPCI BASE (Bharat Aadhaar Seeding Enabler) website (external page).
3) On the NPCI page:
   - From the left menu, select Aadhaar Seeding/Deseeding.
   - Enter your Aadhaar number.
   - Under "Request for Aadhaar", select "Seeding".
   - Select your bank from the dropdown.

- Enter your account number and re-enter it in "Confirm Account Number".

4) Provide consent and complete verification:
   - Tick the consent checkbox.
   - Enter the captcha exactly as shown on the screen.
5) Click Submit/Continue to submit your seeding request on NPCI.
6) Return to PMIS → "My Profile" and click "Check Aadhaar Seeding Status" to confirm whether your status is updated.

9. Will I receive the monthly internship allowance if I discontinue the internship midway?

If you withdraw/dropout from the internship, your status will be updated on the portal, and you will be **ineligible to receive the monthly assistance for the month(s)** when your status is **Dropout/Terminated/On Sabbatical**, as applicable. Also, if you discontinue the internship before completion, you will not receive the **internship completion certificate**. However, a **Participation Certificate** may be issued (upon request) if you have completed at least **half** of the prescribed internship duration

6. Registration Process

1. How can I view the information on the portal in my language?

The Prime Minister Internship Scheme portal is accessible in multiple languages, including Hindi, English, Assamese, Bengali, Gujarati, Kannada, Malayalam, Marathi, Oriya, Punjabi, Telugu, and Tamil. You can change the language from the dropdown menu in the top-right corner of the navigation bar of the portal.

2. The portal is not working properly. How can I apply?

If the portal is not loading or is working slowly, please try the following troubleshooting steps:

- Refresh the page and try again after a few minutes.
- Check your internet connection (switch between Wi-Fi and mobile data, if possible).
- Close and reopen the browser or restart your device.
- Clear your browser cache and cookies, then try logging in again.
- Try using an Incognito/Private window, or use a different browser (e.g., Chrome/Edge/Firefox).
- Update your browser to the latest version and retry (older versions may not support all portal features).
- Disable browser extensions (especially ad-blockers) and try again.
- Try accessing the portal from a different device (mobile/desktop) to rule out device-specific issues.

If the problem persists and you are unable to access the portal, please contact the help centre at the Helpline number 1800-11-6090.

3. I have not received OTP on my SMS / Email. What should I do?

If you have not received the OTP on Email:

- Check your Inbox and Spam/Junk folder.
- If you find the OTP in Spam/Junk, use the latest OTP received.
- If the OTP has expired or is not working, click "Resend OTP" on the portal and try again.

If you have not received the OTP on SMS (mobile):

- Ensure your phone has network coverage and is able to receive SMS (check signal, DND/SMS blocking settings, and available storage).
- Restart your phone and try "Resend OTP" on the portal.
- Check that the mobile number entered/registered is correct and active.

If you still do not receive the OTP (Email or SMS):

- If you are unable to access the portal, contact the Helpline number 1800-11-6090.

4. I have received multiple OTPs, what should I do?

If you have received multiple OTPs, use the latest OTP received. If you are still not able to login, you can raise a grievance on the portal or call the help centre at our Helpline number 1800-11-6090 to raise a ticket.

5. Why am I unable to apply for the internship opportunities on the portal?

Internships are posted on the portal on a rolling basis and you can browse and apply anytime as long as the internship application window is open for that opportunity. If you are unable to apply, it may be because:

- you already have the maximum number of **active applications**, or
- you already have 2 offers that need action
- you have already accepted an offer (other applications/offers get blocked), or
- your account has a temporary restriction/ban due to repeated offer lapses/rejections/DNR (Did Not Report).
- If you're still unable to apply, you can raise a complaint via the "Complaints" section present in the left navigation pane on the PMIS Portal or the Helpline number 1800-11-6090 to raise a ticket.

6. I'm within the eligible age range, but the portal says I'm out of the age range. What should I do?

The age is fetched from your Aadhaar. Please verify if your Aadhaar details are correct. In case of any discrepancy, please visit the nearest Aadhaar Enrolment Centre

for updating the date of birth. Also, check UIDAI website for necessary documents required for updating the date of birth.

7. I need assistance with filling out the registration details. What should I do?

A detailed user manual and video tutorial is available on the portal under the "Manual" section and "Guidance Videos" section in the navigation menu [(Homepage >> Manuals >> User Manual (candidate)] or [(Homepage >> Guidance Videos >> Videos (Candidates)]. They provide a step-by-step guide for completing the registration and profile creation process. If you need any further assistance, you may call the help centre at our Helpline number 1800-11-6090.

You can also access the chatbot present on the bottom left of the PMIS Portal for any guidance related to registration details.

8. I am not able to set my password. What should I do?

Your initial login OTP is sent via SMS to your registered mobile number. Ensure you create the password correctly, as it is case-sensitive. The new password must have a minimum of 8 characters and include one uppercase letter (A-Z), one lowercase letter (a-z), one special character (!,@,#,$,%,&,*), and one numeric digit (0-9). Examples of valid passwords: *Riya@2002*, *Abcdef123#*.

9. What happens if I enter the wrong password multiple times during login?

If you enter an incorrect password three times during login attempts in one active session, your account will be temporarily locked for 15 minutes. Once this 15-minute waiting period is over, you will need to reset your account and password in order to regain access.

10. Why am I unable to upload my educational and skill qualification certificates while registering on the portal?

Ensure that the certificates are in PDF format and the file size **does not exceed 7 MB**. You can use any tools or applications to create/compress PDF to meet the size requirement.

11. I do not have a DigiLocker Account. How can I apply?

You can choose to complete your e-KYC through Aadhaar. If you want to complete the e-KYC through DigiLocker account, you can download the DigiLocker app from Play Store (android)/ App Store (iOS).

12. What is the application fee for the registration process

There is no registration or application fee for the PM Internship Scheme process. The entire process is free of charge.

13. Which documents will I require for registering on the PM Internship Scheme portal?

Candidates must register on the portal through Aadhaar authentication/e-KYC and provide the required personal, educational and contact details as specified on the portal. Proof of educational qualifications and certifications (if any) would have to be uploaded by the candidates as required. Additionally, candidates must submit a self-declaration on the portal confirming that they meet eligibility requirements and that none of the ineligibility conditions apply

14. My mobile is updated in my Aadhaar number, but I cannot use it to link my DigiLocker account with Aadhaar. It gives an error message – Mobile number is not linked with Aadhaar?

For linking your DigiLocker account with Aadhaar, your mobile number must be linked with your Aadhaar number. Please make sure this is actually the case. To verify this, visit https://eaadhaar.uidai.gov.in/ and download your eAadhaar. For other issues with DigiLocker, please refer to DigiLocker FAQs or raise a ticket with DigiLocker support.

15. Can I edit my details after completing the profile creation?

Yes, you can edit your details are completing the profile creation. Candidates are advised to carefully enter their details while completing the profile to avoid any issues later.

16. How can I view my Candidate ID?

Candidate ID is your unique identifier on the PMIS portal. To view it:

- Log in to the PMIS portal using your registered credentials.
- After login, you will land on your Candidate Dashboard/Home screen.
- Your Candidate ID is displayed on the screen near your profile details (typically at the top-left area, just above/near your name).

Candidates are advised to keep this information confidential and accessible for future communications.

17. How to fill in the qualification details?

The candidates must enter the qualification details in order of completion. For example, start with class 10, followed by class 12 and then graduation/post-graduation (as applicable). Make sure the order is correct.

18. How can I seek help if I get stuck on the PMIS portal at any step?

If you need assistance at any step on the PMIS portal, you can use the available help options below:

- Use the "Need Help" option available on the portal screen (bottom-right) for quick guidance and support.
- Refer to the Candidate User Manuals and Guidance Videos available on the portal (Homepage >> Manuals and Homepage >> Guidance Videos). These provide step-by-step instructions for registration, profile creation, and other key actions.
- If you need to report an issue or raise a complaint (once you are able to log in), go to the Complaints section and use "File a Complaint" to submit the issue and track its status.
- If you are unable to resolve the issue through the portal tools, contact the help centre at the Helpline number 1800-11-6090 for assistance and to log a ticket.
- You can also raise a request/ticket via Home >> Support >> Raise Request (when the portal is accessible).

7. Rolling Application & Offer Process

1. When can I register and apply for internship opportunities?

Participating companies may post internship opportunities on the PMIS portal at any time. Internship listings are made available based on when companies choose to upload them, and each opportunity will have its own application start and end date. Candidates can search, view, and apply only while the application window for a specific opportunity is open.

2. How many internships can I apply for at a time?

You can have a maximum of **3 active applications** at any time. If one of your applications is not shortlisted or rejected, you may apply to more internships, but you can only have up to 3 active applications at a time.

3. What does "Active application" mean?

An "active application" is any internship application that is still in progress on the PMIS portal i.e., it has not reached a final closure stage yet. As soon as you apply for an internship opportunity, that application becomes "active" and continues to remain active while it is moving through the process.

An application is treated as active when its status is any of the following (examples):

- Applied
- Waitlisted
- Selected / Offer received
- Offer Accepted
- Joined (until the internship lifecycle progresses further as per portal process)

You can have a maximum of 3 active applications at any time. If one of your applications is not shortlisted or is rejected, you may apply to more internships, but you can still have only up to 3 active applications at a time.

An application typically stops being counted as active when it is no longer in progress, for example:

- If the company marks it as not considered / rejected.
- If you reject an offer or the offer lapses due to no action within the timeline, that offer / application is no longer in progress.
- If the portal allows you to withdraw an application and you withdraw it, it will no longer count as active (as per portal functionality).

4. How many offers can I receive and accept?

You can receive up to 2 offers at any given time, but you can accept only **1 offer**.

5. How much time do I have to accept or reject an offer? What happens if I do nothing?

You have **14 days** to take action (Accept/Reject) on an offer. If you do not accept or reject the offer, it will automatically lapse on the 15th day.

6. What happens after I accept an offer? Can I still apply to other internships?

Once you accept an offer, you cannot apply to more internships (other applications/offers will be blocked).

7. If I get 2 offers, can I change my decision after accepting one?

If you receive 2 offers and have accepted one, you may withdraw the accepted offer and accept the other offer only within **15 days** from your acceptance date.

8. By when do I need to join after accepting an offer?

You must join on or before the reporting date mentioned in the offer letter. If you do not join by the reporting date, you get a 14-day grace period to join. If you still do not join within the grace period, the system will mark you as Did Not Report (DNR) automatically on the 15th day.

9. Can my joining date be extended?

Your supervisor can approve an extension of up to 1 month from the original reporting date. If you want to join later, you must request the extension and join on the extended date.

10. If I drop out of an internship, can I apply again?

An intern who drops out is permitted to apply afresh for an internship. Such a candidate is allowed a maximum of one additional chance to participate and join as an intern in the pilot project. If the candidate drops out again, she/he will not be permitted to participate again.

11. If I am terminated by the company, can I participate again?

An intern whose internship has been terminated by the participating company/organization will not be permitted to participate in the pilot project again.

12. Are there any penalties if I dropout or repeatedly reject/lapse offers or do not report after acceptance?

If you have dropped out, you will not be allowed to participate in PMIS for 6 months. Any candidate who drops out is allowed only one more opportunity to join an internship under PMIS. If they drop out again (second dropout), they are permanently ineligible to participate in the Scheme.

If you have **2 consecutive** instances of Offer Rejected / Offer Lapsed / Did Not Report (DNR), you will be banned for 3 months from applying on PMIS. If you have 2 total (cumulative) instances of Offer Rejected / Offer Lapsed / Did Not Report (DNR), you will be banned for 1 year from applying on PMIS.

13. When will I receive the one-time support (₹6,000) and what are the conditions?

The one-time support is paid by the Government in two instalments of ₹3,000 each. The 1st instalment is initiated when Joining is verified by HR. The 2nd instalment is paid only if the company has paid minimum 2 months allowance and you have 90 active days (90 days joining verified by HR).

14. Will my internship end date change if I take a sabbatical (emergency break)?

You can take a sabbatical for genuine emergency reasons only. You can take a break multiple times, but all sabbaticals combined cannot be more than 2 months. Every time you take a sabbatical, your internship end date gets extended by the same number of days you were on break.

15. Can I extend the internship beyond the prescribed duration?

No, the internship duration is fixed as per the internship opportunity/offer. Extensions are not permitted. However, if you take an approved sabbatical (break), your internship end date will be extended by the sabbatical period.

16. Can I take leaves during my internship?

Yes, you can take leaves in accordance with the company's policies.

17. Will I get holidays?

Yes, selected candidates will be eligible for holidays as per their company's holiday list.

18. In case of a medical or any other emergency, what do I do?

In case of a medical emergency, the demise of a family member, or such extenuating and emergency circumstances, a sabbatical of up to two months may be granted in accordance with company policies and/or directives issued from time to time. Internship duration will be extended to cover the sabbatical period and no financial assistance shall be provided during the sabbatical period.

19. How do I request a sabbatical (break) on the portal?

You must raise a request for sabbatical by specifying the dates and reasons through the "Sabbatical Request" option/tile on the portal. The request must be approved by the Supervisor and subsequently verified/approved by HR, as applicable on the portal. Approval is mandatory before the sabbatical is granted.

20. Can I rejoin the internship after a sabbatical (break)?

Yes, you may rejoin and complete the remaining duration of the internship, provided the total sabbatical period does not exceed two months. Your internship end date will be extended by the number of days you were on sabbatical.

21. What happens if the sabbatical (break) period is more than two months?

Sabbatical beyond two months is not permitted. In such a case, you may be required to discontinue the internship as per portal/company process.

22. Will I receive financial assistance during the sabbatical (break) period?*

No. Financial assistance will not be provided during the sabbatical (break) period.

23. What happens if I need to leave the internship (drop out) before completion?

If you want to drop out, you must raise a dropout request through the portal using the "Dropout Request" option/tile. The request is confirmed only after approval as per portal/company workflow. Once marked as dropout, you will not be eligible for the completion certificate.

24. Will there be any training provided before the internship starts?

Training is generally provided after joining the internship as per company requirements. The company may provide relevant training (theoretical and practical) during the internship.

25. How can I view the training schedule assigned by the company?

You can view the training schedule and related details/documents (where made available) in the Training Schedule / Quarterly Training Schedule option/tile under the "My Internship" section on the portal.

26. Are there any performance evaluations during the internship?

Yes, interns may be evaluated periodically (including quarterly, where applicable) based on performance, adherence to company policies and skill development. Feedback may be provided by the Supervisor and verified by HR as per portal/company process.

27. How can I check if I have received the one-time support (₹6,000) from the Government?

How to check the status on the PMIS portal:
1) Log in to the PMIS portal using your registered credentials.
2) From your Candidate Dashboard, go to the "My Internship" section.
3) Open the DBT / one-time support / payment-related tile (where available) to view the current status and transaction details of the support amount.

When and how the one-time support is paid: The one-time support of ₹6,000 is paid by the Government through DBT in two instalments of ₹3,000 each.

- 1st instalment: initiated when your joining is verified by HR on the portal.
- 2nd instalment: paid after completion of 3 months of internship, subject to rolling conditions (including the company having paid minimum 2 months allowance and you having 90 active days with joining verified by HR).

28. How will I check if I have received my monthly internship allowance?

You can check the status of monthly allowance through the relevant allowance/payment option/tile in the "My Internship" section. The payment details will be displayed as per portal view.

29. What kind of projects will I work on as an intern?

Interns may work on a variety of projects depending on the company's needs and the intern's skills. Roles and responsibilities are specified in the internship details and offer letter. Candidates are advised to carefully read the description.

30. What kind of clothes should I wear during my internship?

Dress code requirements may vary depending on the company. Interns are expected to dress professionally and adhere to the company's dress code policies.

31. Will I receive a certificate after completing the internship?

Yes, interns who successfully complete the internship will receive a Certificate of Completion issued by the Partner Company through the portal, as applicable. Where an intern exits early (drops out), a Participation Certificate may be issued upon request, provided the intern has completed at least half of the prescribed internship duration.

8. Grievance (Complaints) Redressal Mechanism

1. Who can raise a grievance under the PM Internship Scheme?

Candidates (not registered on the PMIS portal) can raise grievances **only for technical/portal issues**, such as login problems, OTP not received, KYC errors, page loading issues, or document upload errors.
Registered candidates can raise grievances under **all available categories**, which include **DBT-related issues** (one-time grant and monthly assistance), **Internship-related issues** (joining verification, HR concerns, supervisor issues, sabbatical, dropout/termination, workplace concerns), and **Portal-related issues** (technical problems).

2. How can Candidates raise Grievance (Complaints) under the PM Internship Scheme?

To raise a grievance, registered candidates should:

1. Log in to the **PMIS Portal**.
2. Open the **"Complaints"** section from the left-side menu.
3. Click **"Complaints / Raise a New Issue."**
4. Select the **Main Category**, **Subcategory**, and **Sub-subcategory**.
5. Enter a clear description and upload relevant supporting documents.
6. Submit the grievance and track its progress through the status tiles on the Complaints page.

Candidates may also refer to the **User Manuals, Guidance Videos, Chatbot, or Helpline** for assistance.

3. What to attach for faster resolution of Grievance (Complaints)?

- **Candidate ID / Internship ID**, company name & location
- **Screenshots** (error messages, offer/joining page, stipend tile, bank seeding status)
- **Dates & contact attempts** (emails/calls with HR/Supervisor)
- **Payment proof**, or **Aadhaar seeding confirmation** (if candidate side)

4. Where to track Grievance (Complaints) status & get help?

- Track in **Complaints** → status tiles (portal).
- **User Manuals** and **Guidance Videos** for step-by-step help.
- **Chatbot** for quick answers.
- **Helpline: 1800-11-6090** (multilingual).

5. When not to raise a Grievance (Complaints)?

- **Application rejected / not shortlisted** (no policy right to selection).
- **Preference mismatch** (location/role/batch not as desired).

Portal downtime of a few minutes (try refreshing by clicking ctrl+shift+R/incognito/another browser per troubleshooting guidance).